

## Riverside's Nursing Mission, Vision, Values, Philosophy, and Vigilance Professional Nursing Practice Model

### Nursing Mission

"Riverside nurses are vigilant in providing quality, caring services in a safe environment to our patients and families."

### Nursing Vision:

"Riverside Nurses will be resilient using patient centered vigilance in delivering quality care with excellence and efficiency"

### Nursing Values:

- **Integrity**  
Nurses are honest and ethical in all interactions with our patients, families, and colleagues.
- **Excellence**  
Nurses strive to utilize best practices for optimal patient outcomes.
- **Partnership**  
Nurses work in cooperation with patients, families and other care providers guided by open communication and decision-making.
- **Stewardship**  
Nurses are responsible for the use of hospital and patient resources in our practice of nursing.

### Nursing Philosophy:

"Nursing is an art and human science dedicated to improving the physical, psychological, socio-cultural, and spiritual well-being of the patient. To that goal, **we believe in:**

- Collaborative, interdisciplinary, compassionate, vigilant care
- Promoting excellent quality outcomes through the use of evidence-based practice
- Following ethical principles to protect the health, safety, and rights of patients, community, and colleagues
- Facilitation of patient and family education throughout the continuum of care to promote wellness, safety, disease prevention, and healthy life styles
- Continually striving to identify uniqueness, values, needs, and beliefs of our patients and families
- Active participation in determining the practice care environment, a culture that supports empowerment and accountability
- Education as the cornerstone that fosters professional growth, confidence, competence, critical thinking, and decision-making
- An environment that nurtures and supports self-esteem and a love of nursing
- The value of team members, a multidisciplinary approach which creates trusting relationships with our patients, families, and community
- Being a patient advocate and calculated risk taker on behalf of our patients and families
- Respect.
- Each Other.
- Us.
- Nursing at Riverside.

## **Riverside Healthcare: Comforting Vigilance Professional Nursing Practice Model**

Riverside Nurses know that life is a remarkable journey and we are one Riverside supporting our communities. We are caring together with integrity, utilizing the nursing process to provide a comforting vigilance that results in excellence.

### **Overview**

Riverside Healthcare's Professional Nursing Practice Model was developed around the concept of "Vigilance." As the model evolved, the concept of "Vigilance" was important to operationalize at the individual, department, and organizational levels.

The interactions among the concept of vigilance and the organizational environment, care delivery environment, outcomes, and professional nursing characteristics and practices all contribute to effective care delivery and an optimal and safe journey for our patients, families, community, and care providers.

The model has integrated the values of the organization and therefore supports its mission.

### **Foundation of Nursing Practice**

Nurses promote the optimal safe health care journey through caring and vigilant actions based on the watchful and continual oversight of the patient's changing responses to health care needs and the care environment in order to maximize intended outcomes.

### ***Life is a Remarkable Journey and We are One Riverside Supporting Our Communities***

Riverside Healthcare nurses recognize that life is a remarkable journey and that we are one Riverside supporting our communities. Riverside nurses influence the lives within the multiple communities we serve. We influence by being knowledgeable, flexible, empathetic, users of best practice and by teaching. Supporting our communities means being supportive of patients and each other. Riverside nurses are approachable by having a friendly smile, being non-judgmental, and actively listening to others.

### ***Caring Together***

Riverside Nurses care together by utilizing the Golden Rule and by being kind and respectful.

### ***Integrity***

Riverside Nurses have high integrity. We anticipate needs, advocate and patient.

### ***Excellence***

Riverside nurses provide a comforting vigilance that results in excellence and creates a work environment to be proud of.

# Professional Nursing Practice Model



# Nursing Care Delivery Model



## Riverside's Magnet Journey

Riverside is a designated MAGNET® Hospital. The Magnet designation is one of the highest honors a hospital can earn with respect to the standard of nursing care provided. With this designation, Riverside ranks in an elite group of only about 9.3% percent of healthcare organizations in the United States for nursing excellence.

Riverside first achieved the prestigious designation in 2011 and then proudly received its second redesignation in 2016 and third redesignation in 2021 demonstrating our continued commitment to and evidence of nursing excellence.

The American Nurses Credentialing Center's Magnet Recognition Program identifies superior quality in nursing care by evaluating performance outcomes. Magnet recognition is the highest national honor for nursing practice.

Riverside is proud of our continued Magnet recognition, which is proof of our dedication to quality patient care. Research shows that Magnet-recognized organizations consistently demonstrate:

- Higher patient satisfaction with nurse communication, availability of help, and receipt of discharge information.
- Lower risk of 30-day mortality and lower failure to rescue rates.
- Lower rates of falls.

An organization that reapplies for Magnet recognition must provide documented evidence of how staff members sustained and improved Magnet concepts, performance, and quality over the four-year period since the organization received its most recent recognition.

ANCC evaluates organizations seeking both initial Magnet recognition and recertification, judging how well organizations perform in the five foundations of the Magnet Model, which correlate to global issues in nursing and health care. ANCC looks at the degree to which leaders:

1. Transform the organization to meet changing needs.
2. Empower staff members and prepare them to face all challenges.
3. Promote exemplary professional practice.
4. Foster innovation within staff knowledge, clinical practice, and systemic improvements.
5. Measure and evaluate outcomes throughout the entire organization.

Riverside is dedicated to providing our patients with the highest-quality care, and this renewed recognition confirms our success in this endeavor.

